

BIO

Dedicated Health Information Management professional specializing in revenue cycle management, provider reimbursement, coding and billing support, and data analytics. Experienced in ambulatory clinic settings and electronic billing processes. Committed to ensuring regulatory compliance and optimizing financial outcomes for healthcare organizations. Successfully supported appeals of diagnostic imaging files, Medicare Targeted Probe and Educate (TPE) findings, and management of bulk third-party payor refund requests.

EDUCATION

University of Kansas Medical Center

Bachelor's of Science in Health Information Management

University of Kansas

Business Minor

CREDENTIALS

Registered Health Information Administrator

AFFILIATIONS

American Health Information Management Association

Kansas City Health Information Management Association, Secretary 2024 – 2025

HONORS, AWARDS, AND RECOGNITIONS

University of Kansas Medical Center Health Information Management Academic Achievement Award

University of Kansas Medical Center Health Information Management Service Award

Ringle Health Professions Scholarship Recipient

University of Kansas, Lawrence, Student Employee of the Year Nominee

University of Kansas Undergraduate Writers Fair Nominee and Recipient

EXPERIENCE

- Marting Law, LLC** 2023 - Present
HIM Regulatory Analyst and Appeals Specialist
 - Analyze third-party payor refund requests and advocate for appropriate client payment
 - Provide client coding and billing support and assess for underpayments
 - Manage the appeal process of third party payor bulk refund requests
 - Provide litigation and appeal writing support
 - Collaborate to develop process improvement strategies
- Mid America Retina** 2022-2023
Medical Office Assistant
 - Collaborate with the Office Manager to support operational duties
 - Evaluate patient insurance information and conduct comprehensive benefits reviews
 - Facilitate claim submissions and manage insurance payments and account balances to ensure appropriate reimbursement
 - Manage scheduling for a multi-location provider
- Watkins Health Center Pharmacy** 2018-2022
Pharmacy Clerk
 - Receive and verify prescriptions from healthcare providers
 - Address provider and patient inquiries in person and over the phone
 - Maintain and file prescription records, ensuring accuracy of patient information and compliance with HIPAA regulations
 - Conduct regular inventory audits to ensure accuracy
- Hesston Pharmacy** 2017 - 2018
Pharmacy Clerk
 - Manage cash register and balanced cash drawers
 - Ensure compliance with pharmacy regulations and standards
 - Monitor stock levels and reordered medications and supplies as necessary
 - Assist in maintaining a clean and organized pharmacy environment
- Marting Law, LLC**
 - Collaborated to develop workforce privacy and security training
 - Assist in the rate development for client's chargemaster files
 - Supported successful appeals of diagnostic imaging files, Medicare Targeted Probe and Educate (TPE) findings
 - Created HIPAA Breach of Notification proposal newsletter graphic

SPECIAL PROJECTS



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○ Health Information Management, University of Kansas Medical Center

- Create Access Database for KUMC School of Occupational Therapy Capstone Projects to enhance and streamline project search for future students
- Conduct undergraduate statistical analysis research project to elevate the relationship between the use of electronics cigarettes and the populations awareness of harmfulness in using electronic cigarettes
- Collaborated with the KUMC Behavioral Team Analysis to implement a streamlined reporting and tracking process of Behavioral Response Team incidents
- Create Access Database in collaboration with the Kansas City Missouri Health Department to streamline data entry, data tracking, and reporting
- Collaborate with KUMC's Health IT to review the newly implemented E-consent project to make quality process improvements recommendations to enhance user functionality

○ Watkins Pharmacy and Health Information Management, University of Kansas

- Created and conducted quality performance improvement project with Lean process improvement involving pharmacy workflow. Actions taken include conducting surveys, team collaboration, creating training manuals, implementing new procedures, evaluating task efficiency, and enhancing the training of future clerks.